

Discover our FLEX Cancellation Insurance!

Ready to book your stay? You can already picture yourself lounging on "La Falaise" beach or enjoying a delicious pork knuckle at La Paillote...

Yet, as you know, unexpected events can occur—even just days before your vacation begins.

To ensure total peace of mind, you can now opt for our CAMPING SOIGNÉ **cancellation and trip interruption insurance when making your booking.**

This insurance is valid from the moment we receive your booking deposit until the end of your stay.

Please note **that without cancellation insurance, no refunds will be issued, and the full cost of your stay will remain due in the event of :**

- Cancellation within 30 days of your scheduled arrival,
- A "no-show" (failure to arrive),
- Early departure.

The FLEX insurance allows you to cancel your stay up until the day before your arrival and **receive a 100% refund of the amounts paid, provided you supply supporting documentation. If no documentation is provided, you will be refunded 70% of the amounts paid.**

The FLEX plan also provides coverage if your stay is cut short or your arrival is delayed, subject to the submission of supporting documentation.

Optional FLEX Cancellation Insurance by Neat Camping

- **The insurance premium must be paid in full at the time of booking** and is non-refundable.
- The cost is **€25.00 per booking.**
- Full terms and conditions for cancellation can be viewed on our website.
- **No refunds will be granted if cancellation insurance has not been purchased.**

Worry-free holidays with Neat Camping

Neat Camping
is a new
generation insurance
specifically designed
for the outdoor hotel industry.

Our coverage Peace of mind during your holiday



Trip Cancellation •

100% with supporting documents or 70% without



Interrupted stay and/or late arrival •

Forcing you to leave earlier and/or
arrive a few days later



Replacement vehicle •

If you have a breakdown or accident during your stay



Veterinary fees •

Coverage of veterinary care costs and assistance



Forgotten items •

Cover for the return of an item forgotten
at your holiday home



Changes to the trip •

Changes to your holiday dates

Quick and easy!

Reimbursement within 48 hrs

How do you contact Neat if need be?

1 Notify

your rental host of your
withdrawal from, delay in
or interruption to your stay

2 Report your loss

<https://declare.neat.eu/campings-independants> >

sinistre@neat.eu >

3 You will be reim- bursed within 48 hrs

For more information
Visit our site

www.neat.eu/camping

* for more details on our cover, please see the insurance notices
on <https://declare.neat.eu/campings-independants>

Policy 4.001.532.235 is a group insurance policy with individual and optional enrolment underwritten by NEAT, insurance broker, a simplified joint stock company registered with ORIAS under no. 22034444, supervised by the ACPR (4 place de Budapest - CS 92459 - 75436 PARIS CEDEX 09) with the Insurer Helvetia Global Solutions Ltd, a limited company registered in the Principality of Liechtenstein Trade Register under no. FL-0002.191.766-9, supervised by the FMA Liechtenstein, Landstrasse 109, Postfach 279, 9490 Vaduz, Principality of Liechtenstein. This policy is distributed by NEAT's partner network.